

AGENDA

IBHIS Readiness and Onboarding Meeting Thursday June 2, 2016

- ✓ Welcome and Introduction (Racheal Burgess)
- ✓ IBHIS LE Onboarding Update
- ✓ Onboarding Strategy
- ✓ Timeline/Project Schedule
- ✓ Communication Plan
- ✓ Onboarding Preparation/Next Steps
- ✓ What You Should Know
 - ✓ Client Web Services (Juan Fermin)
 - ✓ EFT Extract (John Ortega)
- ✓ Questions/Comments



IBHIS LE ONBOARDING UPDATE

Racheal Burgess

June 2, 2016

IBHIS LE Onboarding Update

- There are currently 12 legal entities live submitting claims to IBHIS.
- There are IBHIS LE go-lives scheduled for June 2016 through May 2017.
- There are 111 legal entities scheduled to go-live between now and May 2017.
- DMH is currently working with five legal entity vendors on IBHIS readiness.

Onboarding Strategy

- An email notification letter of your scheduled IBHIS Go-Live date will be provided to each legal entity four months in advance of their go-live.
- **Go-Live's Between October 2016 and May 2017**
 - On the day a provider goes live with IBHIS EDI claiming all new claims submissions regardless of service date will be done in IBHIS.
 - Providers will receive a notification letter of the date their last IS claim can be submitted to the IS. Provider claims will be held the day after your last IS claims submission date until your IBHIS go-live date.
 - DMH will work with provider to determine their maximum contract amount (MCA) to be moved to IBHIS and their MCA to remain in the IS.
 - Voids and resubmits for claims submitted to the Integrated System (IS) before your IBHIS go-live date will be done in the IS.

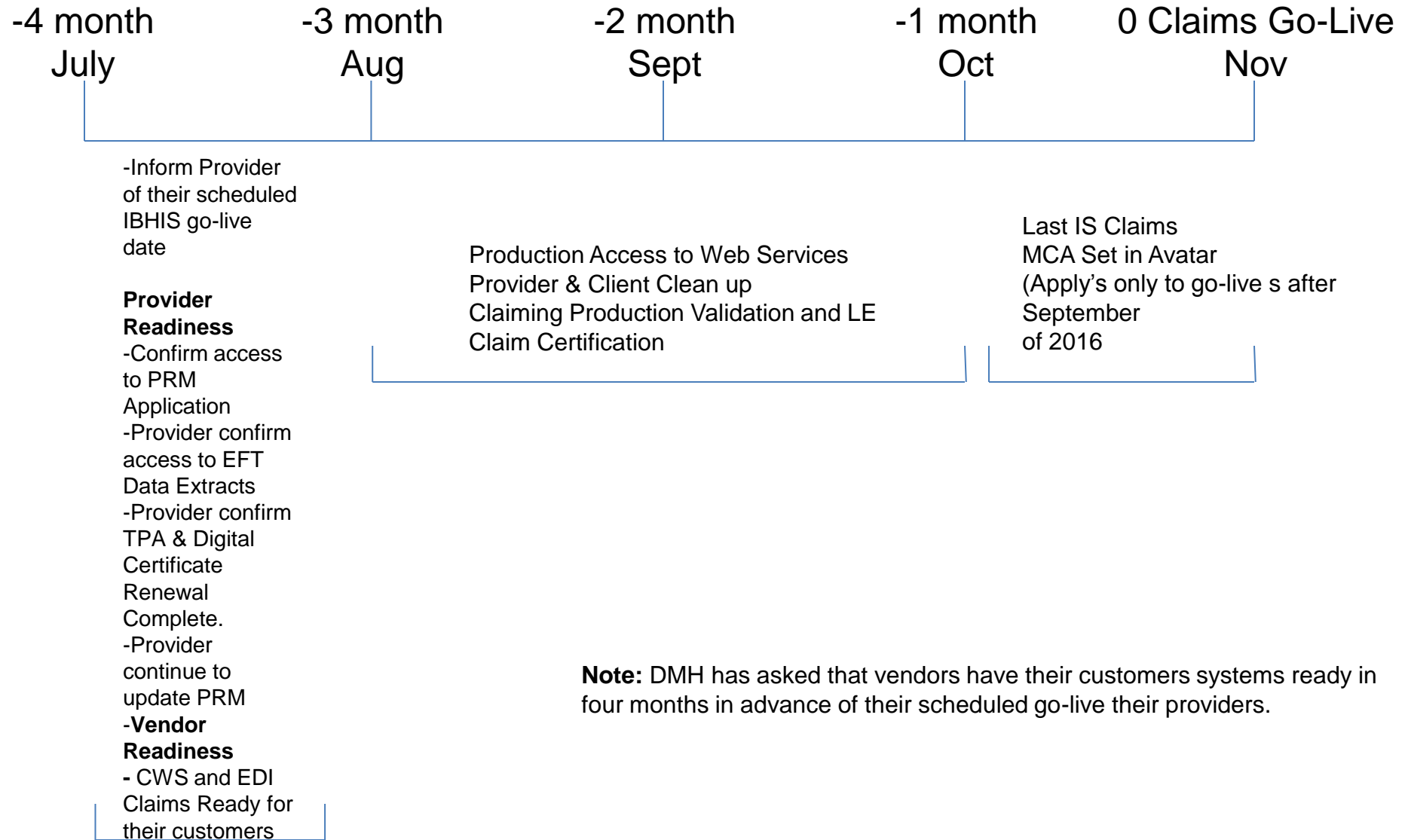


Onboarding Strategy (Cont'd)

- **Go-Live's Between July, August and September of 2016**
 - Those legal entities scheduled to go-live in July, August and September will submit all fiscal year 16/17 claims to IBHIS
 - Voids and resubmits for previous fiscal years will be done in the IS.
- **Strategy for testing IBHIS Readiness with EHR Vendors**
 - DMH will work with legal entity vendors to ensure IBHIS readiness for Client Web Service (CWS) and EDI Claiming.
 - Vendors will successfully pass Client Web Services and EDI claim scenario testing. Once vendor passes testing they are considered ready to onboard their customers. Vendors with highly customized systems will be required to test for each provider.

Legal Entity IBHIS Onboarding Timeline –November Go-Live Draft Scenario

Note: This scenario does not apply to providers going live June, July, August and Sept.



Contract Provider Go-Live Numbers												
12	9	5	2	11	10	12	12	10	12	11	11	6
On System	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May

Communication Plan

- Four Months prior to IBHIS go-live provider notification via email of scheduled IBHIS go-live date.
- Bi-Monthly vendor readiness calls four months in advance of customers scheduled go-live.
- Initial provider IBHIS kickoff call four in advance of go-live.
- Weekly onboarding calls with Provider Advocacy Office one month before scheduled IBHIS go-live.
- Monthly IBHIS Readiness/Onboarding Meeting for all CPTT workgroup members.
- Conference calls as needed with LE Onboarding team members.

Onboarding Preparation/Next Steps

- Provider Readiness/Onboarding
 - TPA & Digital Certification renewal process complete.
 - PRM updates complete (As up to date as the Integrated Systems).
 - EFT data reviewed.
 - Access to Production Web Services.
 - Avatar client updates (This could be a provider or vendor task).
 - Claims file validation spreadsheet.
 - Review Client Web Service and EDI Claiming Companion Guides.
 - Provider Connect Access and Training (Day Treatment & Concurrent Mental Health Services Only)
- Vendor Readiness
 - Successfully complete Client Web Scenarios 1, 2 and 3 of the v201601.
 - Successfully pass the six phases of vendor claims testing.



Talking Points -What Providers Should Know

- Client Web Service (Juan Fermin)
- EFT Data Extracts (John Ortega)
- PATS (Racheal)
- IBHIS Support (Racheal)
- Application Sync (IBHIS/IS Data)
(Mark/Racheal)
- Other

QUESTIONS

